

Eugene Police Department Commendations

June 2019



The Eugene Police Department received 18 commendations from citizens in June, 2019. Below is a sample of those commendations.

- A call taker was commended by a citizen for their "kindness and courtesy" during a recent call to the non-emergency line. The citizen was visiting from out of town to attend their granddaughter's graduation ceremony. Upon arrival into Eugene, the citizen had spent several hours trying to locate their hotel, without success. The citizen was unsure where to turn for assistance when they decided to reach out to the communications center. The call taker was able to assist in getting the citizen to their hotel safe and sound. The citizen commented, "She was so kind and helped me find my way by giving me directions. I want to thank the operator for her kindness and courtesy."

- An officer was commended by a citizen for the professionalism and restraint displayed during a recent incident that involved a female subject attempting to elude the officer. The citizen had witnessed the subject try to run over the officer with their bicycle in the act of trying to flee. The officer was able to stop the subject, which resulted in the female falling off her bike. Immediately after, the officer asked about the subject's well-being to ensure they didn't have any injuries.

The citizen commented, "I just wanted to say what a good job that is. He went from having to defend himself to taking care of her. So that was awesome!"

- A citizen commended officers for their work in the downtown corridor. The citizen has been very impressed and commented, "Unbelievably helpful to the city and more so than every other officer I've ever met in this town. They are incredible, and I wanted to pat them on the back!"
- A call taker was commended by a citizen for their assistance and calming demeanor during a recent call for service. The citizen had placed a 911 call to report their child as 'Missing'. Their child was located, and it was determined the brief disappearance was due to child's play. The citizen commented, "She was very helpful in a time of extreme stress. She was wonderful."
- A citizen commended a community service officer for a recent presentation on crime prevention given to the citizen's neighborhood watch group. The citizen commented that the officer was "incredibly knowledgeable,

enthusiastic, dedicated and informative”. The citizen further commented, “I cannot imagine a more friendly and qualified representative of the EPD to be getting out into communities teaching people how to proactively protect themselves from crimes.”

- Officers were commended by a citizen for their assistance when the citizen’s child had been displaying behavior that the citizen was unable to control. The citizen commented, “I didn’t think it would get me anywhere, but I was at a loss as what to do. Ten minutes later (officers’ names) showed up at my door. They first listened to my concerns, then spent a good amount of time speaking with my son. (Officer’s name) spent time talking with my son and gaining his trust. She is amazing with children. Long story short, since the visit from (officers’ names), we have seen a huge improvement in our son. We are forever grateful to EPD and (officers’ names).”

- A citizen commended an officer for their professionalism and thorough investigation when the citizen had reported that their garage had been burglarized. The citizen commented, “He was professional and courteous, he tried to take fingerprints and determined they probably wore gloves. He also took several pictures of the crime scene. I just wanted to thank him.”
- Officers were commended by a citizen for their prompt response to an anonymous threat at a local school. The citizen commented, “The quick action to investigate the concern in the early morning hours, the prompt communication support, and all the additional presence at school were undeniably important to our staff, students, and families. We feel fortunate that the concern was resolved promptly, and all the support made a difference.”